

Comparisons of Job Characteristics

Focus Occupation: [Transportation, Storage, and Distribution Managers \(11-3071\)](#)

Associated Occupation: [Dispatchers, Except Police, Fire, and Ambulance \(43-5032\)](#)

[Compare Knowledge](#)

[Compare Skills](#)

[Compare Abilities](#)

[Compare Detailed Work Activities](#)

[Compare Tools and Technologies](#)

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

Knowledge

Similarity of Focus Occupation to Associated Occupation: 80

Focus Occupation: Transportation, Storage, and Distribution Managers (11-3071)

Associated Occupation: Dispatchers, Except Police, Fire, and Ambulance (43-5032)

Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Customer and Personal Service	11.3	14.9	13.8	0	Current knowledge level may be sufficient
Administration and Management	8.4	11.3	15.4	>>	Current knowledge level is likely more than sufficient
Transportation	4.6	10.5	15.4	>>	Current knowledge level is likely more than sufficient
Public Safety and Security	6.9	8.7	9.8	>	Current knowledge level is likely sufficient
Geography	3.9	7.3	8.4	>	Current knowledge level is likely sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Skills

Similarity of Focus Occupation to Associated Occupation: 89

Focus Occupation: Transportation, Storage, and Distribution Managers (11-3071)

Associated Occupation: Dispatchers, Except Police, Fire, and Ambulance (43-5032)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Active Listening	11.0	14.1	12.3	<	A higher skill level may be required
Speaking	10.8	13.4	12.8	0	Current skill level may be sufficient
Coordination	9.1	12.2	12.5	0	Current skill level may be sufficient
Time Management	8.9	11.0	11.7	0	Current skill level may be sufficient
Service Orientation	7.9	10.0	8.9	<	A higher skill level may be required
Negotiation	6.8	9.6	10.3	0	Current skill level may be sufficient
Persuasion	7.4	9.4	10.0	0	Current skill level may be sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Abilities		Similarity of Focus Occupation to Associated Occupation: 94			
Focus Occupation: Transportation, Storage, and Distribution Managers (11-3071) Associated Occupation: Dispatchers, Except Police, Fire, and Ambulance (43-5032)					
Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Oral Expression	12.4	14.4	13.5	0	Current ability level may be sufficient
Speech Clarity	10.2	13.0	11.2	<	Some improvement in abilities may be required
Speech Recognition	9.9	12.4	11.0	<	Some improvement in abilities may be required
Selective Attention	8.7	10.0	7.8	<	Some improvement in abilities may be required
Time Sharing	6.6	7.5	5.7	<	Some improvement in abilities may be required
Memorization	5.6	7.3	5.7	<	Some improvement in abilities may be required
Speed of Closure	5.9	7.1	6.0	<	Some improvement in abilities may be required

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Activities that Both Occupations Have in Common		Similarity of Focus Occupation to Associated Occupation: 88
Focus Occupation: Transportation, Storage, and Distribution Managers (11-3071) Associated Occupation: Dispatchers, Except Police, Fire, and Ambulance (43-5032)		
Work Activities	Exclusivity of Activity	
Assign work to staff or employees	30	
Communicate technical information	4	
Direct and coordinate highway transportation activities	95	
Order or purchase supplies, materials, or equipment	35	
Oversee activities related to dispatching, routing, or tracking transportation vehicles	99	
Prepare reports	8	
Provide customer service in surface transportation	84	
Schedule air or surface pickup, delivery, or distribution of product	99	
Schedule facility or property maintenance	87	
Use local or regional geographical knowledge to transportation	70	

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.

Tools and Technologies that Both Occupations Have in Common

Similarity of Focus
Occupation to Associated
Occupation: 79

Focus Occupation: Transportation, Storage, and Distribution Managers (11-3071)
Associated Occupation: Dispatchers, Except Police, Fire, and Ambulance (43-5032)

Tools and Technologies	Exclusivity
Business function specific software	1
Computers	1
Content authoring and editing software	1
Data management and query software	1
Educational or reference software	12
Finance accounting and enterprise resource planning ERP software	2
Industry specific software	1
Information exchange software	1
Location and navigation systems and components	80
Personal communication devices	2

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O*NET (Occupation Information Network) data.